

## Gillian Unsworth

An experienced senior operational manager with a proven track record in;

- establishing and managing services;
- setting strategic direction and developing business plans
- managing and developing staff, volunteers and resources;
- service user and carer involvement,
- identifying opportunities for development and securing new business,
- managing key relationships and establishing innovative partnerships.

An independent Health and Social care consultant with a range of experience across a variety of organisations, with recent commissions including:

- establishing and developing service quality, monitoring and evaluation frameworks
- interim senior operational and strategic management
- delivering training on personalisation and support planning
- planning and supporting organisational change and development
- development and implementation of policy and procedures
- strategic planning facilitation, coaching and mentoring

Gillian has a particular interest and experience in mental health, wellbeing and criminal justice services and is a trustee of a volunteer-led organisation supporting young, homeless people.